

No. P&SHD/PMU/OS/GR/2020-21 PROJECT MANAGEMENT UNIT GOVERNMENT OF THE PUNJAB Dated Lahore, the November 20th, 2020

SUBJECT: MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE FOR THE REDRESSAL OF GRIEVANCES OF APPLICANTS AGAINST THE "PREQUALIFICATION FOR OPERATION AND MANAGEMENT OF LAUNDRY SERVICES"

Meeting of Grievance Redressal Committee was held on November 18, 2020 at 10:00 am and November 19, 2020 at 03:30 pm in the Committee Room of Project Management Unit (PMU), 31-E1, Gulberg III, Shahrah-e-Imam Hussain, Lahore under the convener ship of Project Director, PMU. The attendance of the subject meetings is attached at **Annex-A**.

- Project Management Unit, Primary & Secondary Healthcare Department invited applications for the PREQUALIFICATION FOR OPERATION AND MANAGEMENT OF Laundry SERVICES. Consequently, 10 applicants submitted their applications / proposals, which were received and opened on 21-09-2020. Notified Procurement Committee evaluated the Technical Applications / Proposals in accordance with Rule No. 32 of Punjab Procurement Rules, 2014. As per Technical Applications / Proposal Evaluation Report, out of 10 applicants 05 firms were declared as Prequalified Applicants. The Prequalification Applications Evaluation Report was uploaded on official website of Project Management Unit, Primary & Secondary Healthcare Department & Primary & Secondary Healthcare Department. The signed Prequalification Applications Evaluation Report is attached at Annex-B.
- 3. Foregoing in view, Project Management Unit (PMU) received the grievances from the applicants against the Technical Evaluation Report of the subject Prequalification. The grievances of the applicants are attached at **Annex-C**. The Grievance Committee after examination of grievances, scrutiny of record, hearing the representative of each aggrieved applicant / firm and after due deliberation and discussion, decided upon the grievances of the applicants. The detail of the grievances, deliberations & decisions of Grievance Redressal Committee is tabulated below.

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Page 1 of 12

Name of the aggrieved Applicant	Description								
1.	This is with reference to the subject cited above and the evaluation report for "Pre-Qualification of								
1.	Operations & Management of Laundry Services in Health care facilities" we have serious concerns on								
	awarding of excessive numbers to the M/s SAARF Medical Solutions.								
Innovations Pvt.	The subject project is vast and unique in nature with multi-dimensional scope of services including different								
	types of management which are financial management, technology management, human resource								
Letter(s)	types of management which are illiancial management, technology management. The qualified firm must have the								
Attached)	management, operations management and transportation management. The qualified firm must have the								
	expertise in the afore-mentioned management in order to execute the services up to the level that are								
	anticipated in the prequalification documents. Also, the nature of the project is very important to public								
	health, environmental concerns and for stopping the spread of infectious. Keeping in view the vast								
	dimensions of project, it was demanded in the "Technical Evaluation Criteria" clause No. 4a of "Financia								
	Capability/Strength"								
/	"Cumulative annual turnover in last 03 years. (duly supported by Audited Financial Statements)								
	>=50 Million								
	>=100 Million								
	>=150 Million >=200 Million								
	- OCO Million								
	It is pertinent to note here that the Procuring Agency has demanded cumulative turnover of <u>03 years</u> duly								
	supported by the audit reports. It is evident from the above-mentioned fact that those firms will get marks in								
	the said clause that have the required turnover of 3 years and also that have the required financial turn								
	over. No firm can get any mark against the said clause if it does not fulfill following two conditions:								

1. Minimum age of 3 years

2. Required turn over

It is hereby submitted that the Evaluation Committee has awarded 20 marks to M/S SAARF Medical Solutions, despite of the fact that the said firm was incorporated on 4th July, 2018 and that is not meeting the required criteria of 3 years. NTN certificate of M/S SAARF Medical Solutions is attached as Annexure-A to ascertain the age of the said firm.

Keeping in view the technical evaluation criteria, M/S SAARF Medical Solutions has secured 20 marks in financial capability by providing turnover of only two years. Although the procuring agency has declared M/S SAARF "Non-Responsive", but awarding them with 20 marks in Financial Capability is unjustifiable.

Keeping in view the current economic condition, quality of services demanded and sensitivity of this project, credible firms with proven experience as demanded in the Prequalification documents must be hired to perform the services, as the subject project involves huge finances and management and the firm that has not enough proven experience can perform the services. This is a matter of great Public Interest, it is expected from your kind to issue new evaluation report by deducting marks of M/S SAARF Medical Solutions and declared them 'Non Responsive' on above mentioned points and issue revised report as the subject tender is very critical and is directly linked with the health of the patients as well as all the individuals living on this earth and also involves huge financials of Public exchequer. Looking forward for the kind considerations of our request to up held the transparency, justice and merit. We are at your entire disposal for any further query please.

Reference to the subject cited above, it is to state that we have participated in the "Prequalification for Operations & Management of Laundry Services" advertised by your office. The evaluation report of said prequalification is published and we have some observation in the evaluation report which are mentioned below:

1. Financial Capability/Strength:

It is submitted that as per clause 4 of Evaluation Criteria, the cumulative annual turnover for last 03 Years was demanded supported by audit reports. Maximum 25 marks shall be awarded to the firm that has cumulative annual turnover greater than or equal to 250 Million Rupees for last 03 years. It is submitted that as per the audit reports attached with the prequalification documents the annual turnover of M/S ARAR Innovations (Pvt.) Ltd. is as follows:

	SUMMARY OF FINA	ANCIAL TURN OVER
Sr. No.	Year	Turn Over (in Rupees)
1	2017-19	590,997,337

Keeping in view the above, it is submitted that the cumulative turnover of M/S ARAR Innovations (Pvt.) Ltd is 590.99 Million which is more than 250 Million and is duly supported by audit reports. It is requested to Please award the maximum marks in the said clause in light of the audit reports. The copy of audited reports is attached here with as Annex - A.

It is humbly submitted to kindly re-evaluate the pre-qualification documents in light of above-mentioned humble submission. We are very optimistic from your office to have a just decision and evaluation of documents in order to keep the sanctity and honor of your office and Laws of Islamic Republic of Pakistan.

Grievance Redressal Committee

Deliberation & The Grievance Redressal Committee heard the stance pleaded by the firm and verified the record Decision of the submitted by M/s Arar Innovations Pvt. Ltd against the firm i.e., M/s Saarf Medical Solutions. The Grievance Redressal Committee unanimously decided that there is no requirement of firm's age. Hence, the Grievance of M/s Arar Innovations Pvt. Ltd against M/s Saarf Medical Solutions is not accepted.

> For point 4(a) after review the relevant record thoroughly, the GRC Members unanimously decided that in the category of "Cumulative Turn Over for last 03 years (duly supported by Audited Financial Statement)" the Firms i.e., M/s Arar Innovations Pvt. Ltd grievance is accepted and allocated 25 marks instead of 15

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`		marks as the firms has more than 250 Million Cumulative Turn Over for last three years and the Revised
		Technical Application Evaluation Report is attached at Annex-D.
	2.	Please refer to the prequalification for operations & management of Laundry services vide Ref. No.
	M/s Sarmik Pvt.	P&SHD/PMU/PQ/OS/2020 uploaded on the website dated.
	Ltd.	We are severely aggrieved on following:
	(Original	1. Marks given against Sr. No.2 "General Experience and Past Performance of the Firm." are not
	Letter(s)	acceptable as general experience was mentioned there in prequalification requirements and we
	Attached)	have provided all the documents related to general experience mentioned thereof but we have been
		given zero 0 Mark against it. We have attached the specific laundry experience, but you have not
		entertained it as well.
		2. Marks given against "Managerial Capability / Technical Strength of the Firm (Logistic information
		Management System & Approach and Methodology) Sr. No. 3(c) and 3(d)" are also no acceptable
		as we have submitted our work Methodology and Logistic information system in detail and we are
		successfully implementing various work plans & methodology in many projects throughout the
		Punjab. We have not been awarded legitimate marks in this section either.
		We M/s Sarmik (Pvt.) Ltd. is not satisfied with the Technical Evaluation. So, it is requested to Re-consider
		the Technical Evaluation and award us full marks as per the Technical Evaluation Criteria (Copy Attached),
		So that we may be pre-qualified for subjected tender.
	Deliberation &	The Grievance Redressal Committee heard the stance pleaded by the firm and verified the record
	Decision of the	submitted by M/s Sarmik Pvt. Ltd.
	Grievance	In response to submitted Grievances, a meeting was scheduled on 18th November, 2020. It is pertinent to
	Redressal	note that, during the meeting of Grievance Redressal Committee (GRC), M/s Sarmik Pvt. Ltd claimed full
	Committee	marks in the category of "General Experience and Past Performance of the Firm" as they submitted a

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Page **5** of **12**

documents of laundry related experience certificate i.e., Purchase Order vide No. BMH/L/17/002 dated 19.06.2017 of an amount 27,550,000 of **Bhutta Hospital and Maternity Home**. And Mechnical, Electrical and Plumbing (MEP) projects.

Grievance Redressal Committee (GRC) unanimously decided that M/s Sarmik Pvt. Ltd should provide proof of payment against claimed purchase order alongwith verifiable tax returns. The GRC Committee members asked to M/s Sarmik Pvt. Ltd to submit a cogent, clear and well founded reply before the GRC members. Moreover committee directed to M/s Sarmik Pvt. Ltd, through a letter vide No. PMU/P&SHD/GR/2020 dated 18.11.2020. to submit reply / relevant record in person to the charges levied against firm latest by 19th November, 2020 @ 03:30 PM, before GRC members and In case of noncompliance the GRC will decide the matter as per available / submitted record.

It is pertinent to note that M/s Sarmik pvt. Ltd could not produce any document / relevant record against their claimed marks before the GRC meeting held on 19.11.2020. However, as they have also submitted some other projects and claimed marks against their project. The Grievance Redressal Committee observed that M/s Sarmik Pvt. Ltd has no experience in Laundry Services.

In prequalification document it is clearly mentioned at Page No. 02, Sr.No.2 "General Experience and Past Performance of the Firm." "General Experience / Relevant Project means that the service provider is providing services i.e., laundry supplier / installation / operations to public / private organizations / institutes / hospitals in health sector. Each Institution/Organization/Hospital will be considered as an independent project. The Applicant shall have to provide Completion Certificate / Satisfactory Performance Certificate / Purchase Orders / payment record. If a service provider is providing service from 01 year it will be consider as one project and for two years it will be consider as 2 projects and so on...The Applicant shall have to provide proof of laundry services in public/private organizations / institutes, in order to substantiate its claim. The worth of each project should be 20 Million for consideration in evaluation.

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Moreover, trivial / non specialized assignments shall not be considered as relevant project." There is no ambiguity in prequalification document that only laundry related experience is acceptable. Hence, the Grievance of M/s Sarmik Pvt. Ltd is not accepted.

However, the GRC members evaluated bid for another stance pleaded by the firm "Managerial Capability / Technical Strength of the Firm (Logistic information Management System & Approach and Methodology) Sr. No. 3(c) 3(d)" It is clearly mentioned in the prequalification document that "For logistic information system the applicant will annexed portal detail and will present the same to evaluation committee if required". And for "Approach and methodology means the applicant will submit/attach presentation, operational model, way of working, detailed SOPs, layout, ingredient's / Detergents list, stain remover, laundry liquids, bleach, anti-biological agents/sanitizers, optical brightener / fabric softener (if any) details, way to maintain the Quality standards and to manage services in case of any failure / breakup. In addition to above, Approach and Methodology must be clear and responds to TORs mentioned in Prequalification Document. It also include the work plan/model, equipment maintenance and entire model (including HR, consumable etc.) of running the services. The Procuring Agency may require additional information or request visit of the site / setup by its technical team, if deemed necessary."

After thorough review of application submitted by the M/s Sarmik Pvt. Ltd the committee members of GRC unanimously decided that the numbers given terms of "Logistic information Management System" at Sr. No. 3(c) should be zero instead of 05. M/s Sarmik Pvt. Ltd. Hence, the Grievance of M/s Sarmik Pvt. Ltd is not accepted and the Revised Technical Application Evaluation Report is attached at Annex-D.

3.

M/s Saar

Medical

Solutions

Please refer to the technical evaluation report of the said prequalification uploaded on P&SHD website Saarf (date of uploading and last date of submission of grievance not mentioned). We would like to submit our grievance on this report as below:

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Page **7** of **12**

(Original Letter(s)	S. No	Parameters	Marks allotted	Our Grievance	Correct Marks
Attached)	1 (a)	SECP Registration		As per Technical Evaluation Criteria	
				(Knock Down Criteria, page No 10 of	
				PQD):	
				"1. An Applicant shall be a legally	
				registered entity with the formal	
				intent to enter into an agreement or	
				under an existing agreement."	
				We are a formally registered firm with	
				Registrar of Firms, Lahore and Form	
				C is already attached with our bid.	
			0	Also, this was not required previously	5
				by your good office	
				(P&SHD/PMU/LND-01/2018 in April	
				2018) then how addition of such	
				criterion can make a difference?	
				Furthermore, an SECP registered	
				business is called "a company". In	
				stricto senso, a "Company" should get	
				no marks for Parameters 2 and 3	
				because these two parameters are	
M				only for the "Firms".	

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			2. General Experience and		
			Past Performance of the Firm		
			3. Managerial Capability /		
			Technical Strength of the Firm		
			Since no marks allotted to our firm		
			against SECP registration, similarly,		
			no marks should be given to the		
			bidders not falling under the definition		
			of 'Firm' as per relevant laws of		
			Pakistan.		
2	General Experience and		We do have general experience and		
	Past Performance of the		relevant experience and have		
	Firm	0	attached the documents with our bid		
	,	U	as well. Please allow us to explain in	30	
			detail through physical appearance		
			and deliberation.		
(d)	Approach and		We submitted a comprehensive		
	Methodology		approach and methodology plan with		
			"Laundry Management System" and		
		5	"Logistics Information Management	10	
			System" and can explain in detail if an		
			opportunity is provided to us.		
			It is pertinent to mention here that the		
		Past Performance of the Firm (d) Approach and	Past Performance of the Firm 0 (d) Approach and Methodology	Past Performance of the Firm 3. Managerial Capability / Technical Strength of the Firm Since no marks allotted to our firm against SECP registration, similarly, no marks should be given to the bidders not falling under the definition of 'Firm' as per relevant laws of Pakistan. 2. General Experience and Past Performance of the Firm 0. We do have general experience and relevant experience and have attached the documents with our bid as well. Please allow us to explain in detail through physical appearance and deliberation. (d) Approach and Methodology We submitted a comprehensive approach and methodology plan with "Laundry Management System" and "Logistics Information Management System" and can explain in detail if an opportunity is provided to us.	Past Performance of the Firm 3. Managerial Capability / Technical Strength of the Firm Since no marks allotted to our firm against SECP registration, similarly, no marks should be given to the bidders not falling under the definition of 'Firm' as per relevant laws of Pakistan. 2 General Experience and Past Performance of the Firm 0 We do have general experience and relevant experience and have attached the documents with our bid as well. Please allow us to explain in detail through physical appearance and deliberation. (d) Approach and Methodology We submitted a comprehensive approach and methodology plan with "Laundry Management System" and 10 System" and can explain in detail if an opportunity is provided to us.

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			same systems have already been used in Laundry Services provided to your good office in previous contract. If the same methodology was not enough then there is a question mark on the marks allotted to the previous contractor.	
4 (a)	Cumulative Turn Over for last 03 years (duly supported by Audited Financial Statement)	20	We submitted our audited financial statements of last 3 years along with our bid and our cumulative Turn Over for last 3 years is above Rs 250 Million. You are requested to recheck and allocate marks accordingly.	25

You are requested to review our grievance with relevant documents and change our status to "Responsive" because our marks will increase by 45 marks.

Deliberation of the Grievance Redressal Committee

Deliberation & The Grievance Redressal Committee heard the stance pleaded by the firm and verified the record submitted by M/s Saarf Medical Solutions.

The GRC members, after hearing the stance of the firm unanimously decided that, due to not availability of SECP registration certificate, M/s Saarf Medical Solutions has not right to claim marks in respective category. The grievance of M/s Saarf Medical Solutions is not accepted for point 1(a).

For point 2, during the meeting of Grievance Redressal Committee (GRC), M/s Saarf Medical Solutions claimed full marks in the category of "General Experience and Past Performance of the Firm" and provided a legal document of JV with your Firm i.e. M/s G-Med Pvt. Ltd. against already executed laundry

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services projects of Project Management Unit, P&SHD. It was astonishing to all the members of GRC that M/s G-Med Pvt. Ltd. conducted a sheer violation of the signed contract 'Obligations of the Service Provider' of 'GCC' section—A clause '3.5' between two parties i.e., PMU, P&SHD and M/s G-Med Pvt. Ltd. GRC members decided to write a letter for clarification that how a firm i.e., M/s G-Med Pvt. Ltd. signed / perform a JV with another firm? Even clearly mentioned in signed 'Obligations of the Service Provider' of 'GCC' section—A clause '3.5' that the firm will intimate / took prior approval from Procuring Agency to do so.

It is pertinent to note that Project Management Unit, Primary & Secondary Healthcare Department had already executed two tenders for "Operations & Management of Laundry Services in DHQ / THQ Hospitals of the Punjab". At that time bids were received on 26th March, 2018 and 30th April, 2018. M/s G-MED Pvt. Ltd. was declared as lowest evaluated bidder for the requisite services in both tenders and the AAT's were issued to your firm i.e. M/s G-Med Pvt. Ltd. Foregoing in view, the GRC Members decided that M/s G-Med Pvt Ltd is thereby served upon a notice, as to why the firm i.e. M/s G-Med Pvt. Ltd. Conducted a sheer violation of the signed contract between Procuring Agency and M/s G-Med Pvt. Ltd. were directed to submit reply / relevant record in person to the charges levied against your firm i.e. M/s G-Med Pvt. Ltd. latest by 19th November, 2020 @ 03:30 PM before Grievance Redressal Committee (GRC) by virtue a legal document of JV presented by M/s Saarf Medical Solutions. Committee asked to submit a cogent, clear and well founded reply shall be presented before the GRC, in case the firm is unable to defend the matter then M/s G-Med Pvt. Ltd will have to face severe and grave consequences as per rule no. 19, 20 and 21of PPR-2014. A representative of the Firm i.e., M/s G-Med Pvt. Ltd presented before the committee and validated that the signatures and stamp papers are original however the context of the document is forged as they use to sign blank stamp paper. The stance laid down by the representor of M/s G-Med Pvt Ltd was not plausible to GRC. However GRC decided to refer this matter to concerned section to probe strictly in accordance to law and to initiate legal proceedings immediately on the submitted JV document.

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Page **11** of **12**

For point 3 (d) the GRC members unanimously decided that the marks given in respective category is correct and grievance not accepted. However on the base of provided document by M/s Saarf Medical during course GRC meeting, the committee decided to refer the case to concerned section of the Department to probe into the matter and to initiate legal proceedings in line to R. 19, 20 & 21 of PPR 2014 against M/s G-Med Pvt Ltd for breach of trust and if that JV document found bogus at any stage during course of proceedings, legal action shall be taken against M/s Saarf Medical for submitting forged documents. However, qualification of M/s G-Med Pvt Ltd shall be considered as **conditional** till the decision of the probe report.

For point 4(a) after review the relevant record thoroughly, the GRC Members unanimously decided that in the category of "Cumulative Turn Over for last 03 years (duly supported by Audited Financial Statement)" the Firm i.e., M/s Saarf Medical Solutions grievance is accepted and allocated 25 marks instead of 20 marks.

Legal Expert Procurement Cell, P&SHD

Assistant Director (A&A)
Development Wing, P&SHD

Director ICT PMU, P&SHD

Director (Headquarter), Office of DGHS, P&SHD

Project Director PMU, P&SHD

Additional Secretary (Technical), P&SHD

Mandatory Requirements		M/s G-Med Pvt. Ltd	M/s Arar Innovations Pvt. Ltd.	M/s Sarmik Pvt. Ltd	M/s Vertex Medical Pvt. Ltd	M/s Saarf Medical Solutions	M/s Zai-Ur-Rahman Khan Khasore	M/s Console Enterprises	M/s Mustahlik Enterprises JV with M/s NeoTec Pvt, Ltd	M/s Construction Management & Cleaning (CMC) Engineering Services JV with M/s Bes ManSol Services Pvt. Ltd
An Applicant shall be a legally registered entity with the formal intent to enter into an agreement or under an existing agreement.	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
The applicant must be an active tax payer on or before the submission of Prequalification Application.	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
The applicant must have National Tax Number (NTN) & General Sales Tax Number with documentary proof shall have to be provided by applicant(s) along with PST, PRA, etc if applicable.	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
The Applicant shall have a valid registration with EOBI / PESSI.	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes
Applicant(s) who is barred / blacklisted or disqualified either by any Government / Department / Agency / Authority would not be eligible to submit the Application. The Applicant will submit an undertaking in this regard.	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Consortium / Association / Joint Venture is permissible.	-	-	-	-	1	-	-	Yes	Yes	Yes
The copy of the Prequalification Documents duly signed and stamped by the applicant shall be attached with the EOI / Prequalification Application,	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes
COMPLY / NOT-COMPLY	Comply	Comply	Comply	Comply	Comply	Comply	Not-Comply	Comply	Comply	Comply

Parameters	Marks	M/s Medi Lai Pakistan	M/s G-Med Pvt. Ltd	M/s Arar Innovations Pvt. Ltd.	M/s Sarmik Pvt. Ltd	M/s Vertex Medical Pvt. Ltd	M/s Saarf Medical Solutions	M/s Zai-Ur-Rahman Khan Khasore	M/s Console Enterprises Pvt, Ltd JV with M/s Saandal Surgical Gujrat	M/s Mustahlik Enterprises JV with M/s NeoTec Pvt. Ltd	M/s Construction Management & Cleanin (CMC) Engineering Services JV with M/s B ManSol Services Pvt. L
SECP Registration and ISO / Relevant Certification		10	10	10	10	10	5	0	10	10	10
SECP Registration	5	10 5	5	5	5	5	0	0	5	5	5
ISO / Relevant Certification	5	5	5	5	5	5	5	0	5	5	5
General Experience and Past Performance of the Firm	-	10	30	10	0	30	0	0	0	0	0
01 Projects	5			1 10							1
02 Projects	10		1								
02 Prejode	15		1			1					
03 Projects 04 Projects	20		1			1					
05 Projects	25					1			I.		
06 Projects or More	30					1			1		
teral Experience / Relevant Project means that the service provider is providing services i.e., laundry supplier lic / private organizations / institutes / hospitals in health sector. Each Institution/Organization/Hospital will be etc. The Applicant shall have to provide Completion Certificate / Satisfactory Performance Certificate / Purch rrviceprovider is providing service from 01 year it will be consider as one project and for two years it will be co. The Applicant shall have to provide proof of laundry services in public/private organizations / institutes, in or worth of each project should be 20 Million for consideration in evaluation. Moreover, trivial / non specialized sidered as relevant project.	considered as an independent ase Orders / payment record. If ensider as 2 projects and so der to substantiate its claim.	30 10	30	10	0	30	0	0	o	0	o
Managerial Capability / Technical Strength of the Firm (Approach and I	Methodology)	28	30	28	15	28	25	18	28	28	18
*Project Manager / Engineer having requisite experience.								4			
2	2							1			
4	4	6				6	6				
06 or more	6	6	6	6	6	6	6	6	6	6	6
*The Applicant will provide CV alongwith degree of project manager / engineer / technical person. The educ be Graduation or equivalent. *Technical Person having requisite experience.	ation of Project Manager must										
1	1									1	
2	2									1 .	
3	3	4	4	4	4	4	4	4	4	4	4
4 or more "The Applicant will provide CV alongwith degree of project manager / engineer / technical person. The educ be Graduation or equivalent.	4 ation of Project Manager must	30									
**Logistic Information Management System	10										
**For logistic information system the applicant will annexed portal detail and will present the same to evalua	tion committee if required.	8	10	8	0	8	10	0	8	8	0
***Approach and Methodology	10										
***Approach and methodology means the applicant will submit/attach presentation, operational model, way layout, ingredient's / Detergents list, stain remover, laundry liquids, bleach, anti-biological agents/sanitizers, softener (if any) details, way to maintain the Quality standards and to manage services in case of any failu above, Approach and Methodology must be clear and responds to TORs mentioned in Prequalification Doc plan/modet, equipment maintenance and entire model (including HR, consumable etc.) of running the servi may require additional information or request visit of the site / setup by its technical team, if deemed necess	optical brightener / fabric re / breakup. In addition to ument. It also include the work ces. The Procuring Agency	10	10	10	5	10	5	8	10	10	8
Financial Capability/Strength		29	14	29	28	30	29	0	23	28.5	9
Cumulative Annual Turnover for last 03 Years. (duly supported by Audited Financial Statements)											
>=50 Million >=100 Million	5								II.		1
	10	25	10	25	25	25	25		20	25	- 6
>=150 Million	15	25	10	25	25	25	25	· ·	20	25	"
>=200 Million	20										1
>=250 Million	25										
Financial Ratio											
	Ratio Score = Marks										
Current Ratio	01 = 0.5	30									1
Current Assets / Current Liabilities	1.5 = 01	2	2	2	2	2	2	0	1	1.5	2
	02 = 1.5										1
	2.5 =02										
Dold Family Rollin	2 = 0,5										
Debt Equity Ratio	1.5 = 01	1.5	1.5	1.5	0.5	1.5	1.5	0	1.5	1.5	1.5
Total Debt / Total Equity	01 = 1.5							•			I
Madian Parks Parks	01 = 0.5										
Working Capital Ratio (Current Assets - Current Liabilities) / Total Assets	1.5 = 01	0.5	0.5	0.5	0.5	1.5	0,5	0 '	0.5	0.5	0,5
	02 = 1,5	100 77	84	77	53	98	59	18	61	66.5	37
			04			20		10		WILLY.	
Total Marks Final Remarks		100			Non-Responsive		200	No. 20 10			

Legal Expert,
Procurement Cell, P&SHD

Assistant Director (A&A), Development Wing, P&SHD Director ICT PMU, P&SHD

Project Director PMU, P&SHD Director (Headquarter) Office of DGHS, P&SHD Additional Secretary (Technical), P&SHD