PROJECT MANAGEMENT UNIT

PRIMARY AND SECONDARY HEALTHCARE DEPARTMENT GOVERNMENT OF THE PUNJAB

REFERENCE. NO. P&SHD/PMU/PQ/OS/2020



Primary & Secondary Healthcare Department

PREQUALIFICATION DOCUMENT

PREQUALIFICATION FOR SUPPLY CHAIN MANAGEMENT SERVICES INCLUDING WAREHOUSING / STORAGE, LOGISTICS / DISTRIBUTION.

(September - 2020)

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1. EXPRESSION OF INTEREST (EOI)

PREQUALIFICATION OF OUTSOURCING SERVICES

REFERENCE NO. P&SHD/PMU/PQ/OS/2020

- 1. The Project Management Unit (PMU), Primary & Secondary Healthcare Department (P&SHD) invites sealed applications (EOI) from eligible applicants for Pre-qualification of Outsourcing Services.
 - a. Operation and Management of Laundry Services
 - b. End to End Supply Chain (W&D) Services
 - c. Mechanical, Electrical, Plumbing & Generator (MEPG) Services
 - d. Security Services
 - e. Janitorial Services
- 2. A complete set of Prequalification Documents containing detailed terms & conditions, scope of services is readily available and can be downloaded from the websites (www.ppra.punjab.gov.pk), (www.pshealth.punjab.gov.pk) & (www.pmuhealth.gop.pk).
- Expression of Interest (EOI) are required to be submitted by interested applicants on or before the time and date, as tabulated below, in the office of the Project Management Unit, 31/E-1 Shahrah-e-mam Hussain, Gulberg III, Lahore.

Samilas Nama	Pre Ap	plication Meeting	Submission	Date &
Service Name	Date &	Time	Time	
Laundry Services	03-09-2	2020 @ 10:00 AM	21-09-2020 @	11:00 AM
End to End Supply Chain (W&D) Services	03-09-2	2020 @ 12:00 PM	21-09-2020 @	02:00 PM
MEPG Services	03-09-2	2020 @ 02:00 PM	21-09-2020 @	04:00 PM
Security Services	04-09-2	020 @ 10:00 AM	22-09-2020 @	11:00 AM
Janitorial Services	04-09-2	020 @ 02:30 PM	22-09-2020 @	02:00 PM

4. In case of official holiday on the day of submission of EOI, next day will be treated as submission date. The applications (EOI) received till the stipulated date and time in accordance with Punjab Procurement Rules 2014 (rule no. 30 clause 1-4) shall be opened on same day (date of submission) 30 minutes, after the closing date & time for the submission of applications (EOI), in the presence of the representative of the applicants who choose to attend. Further procurement process will be shared with the pre-qualified firms.

Note: The Procurement shall be conducted as per Punjab Procurement Rules, 2014.

PROJECT DIRECTOR

PROJECT MANAGEMENT UNIT

31-E/1, Shahrah-e-Imam Hussain, Gulberg-III, Lahore E-mail: outsourcing.pmu@gmail.com
Tel: 042-99231203

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Primary & Secondary **Healthcare Department**

EXPRESSION OF INTEREST (EOI) PREQUALIFICATION OF OUTSOURCING SERVICES

REFERENCE NO. P&SHD/PMU/PQ/OS/2020

- The Project Management Unit (PMU). Primary & Secondary Heathcare Department (P&SHD) invited sealed applications (ECI) from eligible applicants for Pre-qualification of Outsoursing Services.

 - A Operation and Management of Laundry Services
 End to End Supply Chain (W&D) Services
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- Expression of interest (EOI) are required to be submitted by interested applicants on or before the time an date, as tabulated below, in the office of the Project Management Unit, 31/6-1 Shahrah-e-Imam Hus-Guiberg iti, Lahore,

Service Name	Pre Bid Meeting Date & Time	Submission Date & Time
Laundry Services		21-09-2020 @ 11:00 AM
End to End Supply Chain (W&D) Services		21-09-2020 @ 02:00 PM
MEPG Services		21-09-2020 @ 04-90 PM
Security Services		22-09-2020 @ 11 00 AM
Janitorial Services		22-09-2020 @ 02-00 PM

4. In case of official holiday on the day of submission of EOI, next day will be treated as submission date. The applications (EOI) received till the stipulated date and time in accordance with Punjab Procurement Rule 2014 (rule no. 30 clause 1-4) shall be opened on same day (date of submission) 30 minutes, after the closing date 5 time for the submission of applications (EOI), in the presence of the representative of mi applicants who choose to attend. Further procurement process will be shared with the pre-qui ole. The Procurement shall be conducted as per Punjab Procurement Rules, 2014.

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Primary & Secondary Healthcare Department

EXPRESSION OF INTEREST (EOI)

PREQUALIFICATION OF OUTSOURCING SERVICES

REFERENCE NO. PASHD/PMUPQ/05/7020

- II Unit (PMU), Primary & Secondary Healthcare Department (P&SHD) invited ed applications (EOI) from alightie applicants by Pre-qualification of Outsourcing Services.

 - a. Operation and Manageman of Laundy Services
 b. End to End Supply Chain (W&D) Services
 c. Machanical, Electrical, Flumbing & Generator (MEPG) Services
 d. Security Services
 a. Janitorial Services
- its set of Prequeblication Documents containing d (were palmeth purest street) & (sever strategist and ok)
- Expression of interest (EOI) are required to be submitted by interested applicants on or before the time and date, an intuitived below, in the office of the Project Management Unit, 316-1 Shehran-e-imen Hussain, Guiberg III, Lahors.

Service Name	Pre Bld Meeting Date & Time	Submission Date & Time
Laundry Services	02-06-2028 @ 10:00 AM	21-09-2020 @ 11:00 AM
End to End Supply Chain (W&D) Services		21-09-2020 @ 02-90 PM
MEPG Services		21-09-2020 @ 04:00 PM
	04-05-2020 @ 10 00 AM	32-09-2020 @ 11 00 AM
Jenhariai Services		22-09-2020 @ 02-00 PM

In case of official holiday on the day of submission of ECI, next day will be treated as sul In case of official holiday on the day of submission of ECI, next, day will be treated as submission date. The applications (ECI) received 88 the stipulated date and time in accordance with Purplat Procurement Rules 2014 (rule no. 30 dissues 1-4) shall be opered on same day (date of submission) 30 minutes, after the closing date 4 time for the submission of applications (ECI), in this presence of the representative of the applicants who choose to attend. Further procurement process will be shared with the pre-qualified firms.

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2. INTRODUCTION

Project Management Unit of Primary & Secondary Healthcare Department, Government of Punjab strives to reform the primary and secondary healthcare system of Punjab with a zeal to achieve best in-class healthcare service delivery standards in secondary level hospitals which could provide modern and quality health services to every citizen of the society on equitable basis.

OBJECTIVE OF THIS SERVICE

Ensuring the end-to-end supply chain management services of P&SHD at the Districts Headquarter Hospitals level, Tehsil Headquarter levels and among other grass root level health facilities through stringent Logistic Management Information System to ensure uninterrupted supply of Bio Medical Equipment, Electronic items, Machinery, Furniture, Kits, Consumable and allied inventory or any other commodity managed by Project Management Unit of Primary & Secondary Healthcare Department.

3. INSTRUCTION TO APPLICANTS

General Instructions

- Applicants / Service Providers shall be a legally registered entity with intent to enter into an agreement or under an existing agreement.
- 2. The Procuring Agency, at its discretion, may extend the deadline for the submission of EOI. Amendment notice to that effect shall be communicated in the same manner as the original invitation to EOI.
- 3. At any time, prior to the deadline for submission of Prequalification applications, the Procuring Agency for any reason, whether at its own initiative or in response to a clarification requested by a prospective Applicant, may modify the Prequalification documents by amendment. Such amendment/response/clarifications/minutes of meeting (if any) shall be uploaded on official websites of PMU & P&SHD (www.pshealth.punjab.gov.pk) & (www.pmuhealth.gop.pk) and shall be construed as a part of Prequalification Documents (and shall be binding on them).
- 4. Service Provider will be responsible to provide services in all situations like COVID-
- 5. For the purpose of preparing the application, the interested Applicants will be allowed to visit the respective hospital to conduct survey and relevant assessments.
- 6. The Prequalification Document duly signed and stamped by the applicant, shall be attached with the Technical Applications in printed & electronic form (flash-drive).
- 7. The Applicants are expected to examine all terms and instructions included in the Documents. Failure to provide all requested information shall be at applicant's risk and may result in rejection of the proposal.
- 8. The procuring agency shall evaluate the prequalification offer/application in a manner prescribed ahead in the document, without reference to the price and reject any application that does not conform to the specified requirements.
- 9. At any stage if any fake / bogus / fabricated document is found, then procuring agency have right to reject the Prequalification offer from ab-initio and may take subsequent action including blacklisting of applicant.
- 10. This prequalification will be valid for two years and extendable for another one year.

- 11. The Service Provider shall have to provide all relevant documents / complete details required as per Technical Evaluation Criteria i.e., EOBI / Insurance. Deficient documents, claims regarding HR / equipment etc. shall not be acceptable.
- 12. The applicant must furnish / undertake endorsing that following conditions have adhered to during the process of preparation / submission of EOI.
 - a. We have examined the information provided in your terms of reference and offer to undertake the work described in accordance with requirements as set out in the TOR.
 - b. The prequalification application (prequalification offer) has been arrived independently and without consultation, communication, agreement or understanding (for the purpose of restricting competition) with any other potential investor invited to submit application for this contract.
 - c. We confirm that the enclosed hard copy of the prequalification application are true and have complete copies of these documents.
 - d. We confirm that we, Service Provider, will be available to undertake the services.
 - e. We confirm that there are no personal, financial and business activities that will, or might, give rise to a conflict of interest, if we are awarded with this contract.
 - f. Subcontracting is not allowed in any case. At the time of the contract the Service Provider shall submit an undertaking on a legal paper, that the firm shall not further sub-contract/sublet services or any part thereof in respect of any hospital to a third party/sub-contractor.
 - g. We confirm / undertake that the Service Provider:
 - Are not or have not been the subject of any proceedings or other arrangements relating to bankruptcy, blacklisting, insolvency or financial standing.
 - Have not been convicted of any offence concerning professional misconduct.
 - iii. Have not been convicted of corruption including the offence of bribery.

- iv. We agree to bear all costs incurred by us in connection with the preparation/submission of proposal & to bear further pre-contract costs.
- h. I confirm that I have the authority of [name of Service Provider's company] to submit application and to clarify any details on its behalf.
- During evaluation of the applications, the Procuring Agency may, at its discretion, ask the Applicant for a clarification of its application as provided in PPR- 2014 rules.

Prequalification Application Method & Evaluation

Pregualification Application Evaluation

If the technical component achieves 65 marks, the bid will be considered technically responsive and the firm / firms may considered as pre-qualified firm / firms.

Technical Evaluation

The following evaluation factors / criteria will be employed to evaluate the **Pre-qualification**Application.

4. TECHNICAL EVALUATION CRITERIA (KNOCKDOWN CRITERIA)

The Bidder/Service Provider must comply with all the mandatory parameters. In case of noncompliance of any mandatory parameter, the bidder shall be declared as non-responsive and shall not be considered for further evaluation for marking parameters.

- 1. An Applicant shall be a legally registered entity with the formal intent to enter into an agreement or under an existing agreement.
- 2. The applicant must be an active tax payer on or before the submission of Prequalification Application.
- 3. The applicant must have National Tax Number (NTN) & General Sales Tax Number with documentary proof shall have to be provided by applicant(s) alongwith PST, PRA, etc if applicable.
- 4. The Applicant shall have a valid registration with EOBI / PESSI.
- 5. Applicant(s) who is barred / blacklisted or disqualified either by any Government / Department / Agency / Authority would not be eligible to submit the Application. The Applicant will submit an undertaking in this regard.
- 6. Consortium / Association / Joint Venture is not permissible.
- 7. The copy of the Prequalification Documents duly signed and stamped by the applicant shall be attached with the EOI / Pregualification Application.

Sr. No.	Description	Marks
1	SECP and ISO Certification/Related Certification	10
2	General Experience and Past Performance of the Firm	35
3	Managerial Capability / Technical Strength of the Firm (Approach and Methodology)	35
4	Financial Capability / Strength	20
	Total	100
	Minimum marks required	65



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Evaluation Criteria (Copies of all the required documents shall be submitted)

Sr.	Parameters				
	SECP R	egistration and ISO Certific	ation		
	Sr. No.	PARAME	TER	MAXIMUM SCORE	10
1	a.	SECP	(05 Marks)	05	"
	b.	ISO/Related Certification	(05 Marks)	05	
	General	Experience and Past Perfo	rmance of the Firm		
	Sr. No.	PARAMI	TER	MAXIMUM SCORE	
	a.	Warehouse Management Projects 01 Project 02 Projects 03 Projects 04 Projects 05 Projects 06 Projects 07 Projects 08 Projects or More	(01 Mark) (02 Marks) (03 Marks) (04 Marks) (05 Marks) (06 Marks) (07 Marks) (08 Marks)	08	
e	Distribution / Logistics / Transport 01 Project 02 Projects 03 Projects 04 Projects 05 Projects 06 Projects 07 Projects 08 Projects or More Fleet Management 10 Vehicles 12 Vehicles 12 Vehicles 14 Vehicles 16 Vehicles 18 Vehicles 19 Vehicles 10 Vehicles 10 Vehicles 10 Vehicles 11 Vehicles 12 Vehicles 13 Vehicles 14 Vehicles 15 Vehicles 16 Vehicles 17 Vehicles 18 Vehicles 18 Vehicles 19 Vehicles 10 Vehicles 10 Vehicles 10 Vehicles 11 Vehicles 12 Vehicles 13 Vehicles 14 Vehicles 15 Vehicles 16 Vehicles 17 Vehicles 18 Vehicles 19 Vehicles 10 Vehicles 10 Vehicles 10 Vehicles 10 Vehicles 10 Vehicles 11 Vehicles 12 Vehicles 13 Vehicles 14 Vehicles 15 Vehicles 16 Vehicles 17 Vehicles 18 Vehicles 18 Vehicles 19 Vehicles 10 V	Distribution / Logistics / Transport 01 Project 02 Projects 03 Projects 04 Projects 05 Projects 06 Projects 07 Projects	tation Management Projects (01 Mark) (02 Marks) (03 Marks) (04 Marks) (05 Marks) (06 Marks) (07 Marks) (08 Marks)	08	
2		10 Vehicles 12 Vehicles 14 Vehicles 16 Vehicles 18 Vehicles	(01 Mark) (02 Marks) (03 Marks) (04 Marks) (05 Marks) (06 Marks)	06	35
		Public Sector Projects Manageme 01 Project 02 Projects 03 Projects 04 Projects 05 Projects		06	
		Courier/Milk-Run/Hub & Spoke/Or 01 Project 02 Projects 03 Projects		05	
	f.	Surveillance Management Project 01 Projects 02 Projects or more	 	02	

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General Experience / Relevant Project means that the service provider is providing services to public / private organizations in relevant field. Each Institution/Organization/Hospital will be considered as an independent project. The Bidder shall have to provide Completion Certificate / Satisfactory Performance Certificate / Purchase Orders/payment record. The Bidder shall have to provide proof of services in public/private sector, in order to substantiate its claim.

Point A & B: One project valuation must be minimum PKR 15 Millions with-in cumulative time period of previous three years. Mutually exclusive projects must be reflected in each category.

Point C: Only Twelve Foot Equivalent Unit or above will be considered as one HTV vehicle, must by owned / leased by the organization.

Point D: One project valuation must be minimum PKR 15 Millions with-in cumulative time period of previous three years, point A&B can also be incorporated / reflected in point D.

Point E: One project valuation must be minimum PKR 15 Millions with-in cumulative time period of previous three years

Point F: Vigilance security measures, CCTV cameras, alarms, fire extinguishers must be incorporated in this point. One project/HR valuation must be minimum PKR 1 Million with-in cumulative time period of previous three years.

*Read all above a-f point separately.

Managerial Capability / Technical Strength of the Firm (Approach and Methodology)

Sr. No.	PARAMETER		MAXIMUM SCORE		
a.	Supply Chain Expert/Project leader having 02 04 or more	requisite experience. (02 Marks) (04 Marks)	04		
b.	Warehousing Management Expert having 02 04 or more	(oz marko)			
c.	02				
d.	ERP/WMS/TMS having requisite experience. 02 04 or more	(02 Marks) (04 Marks)	04		
e.	Surveillance Management Expert having requis 02 04 or more	04			
f.	Logistic Information Management System	(05 Marks)	05		
g.	Approach and Methodology	(10 Marks)	10		

Note: The Bidder will provide comprehensive resume of each employee for assessment. For logistic information system the bidder will annex portal detail and will present the same to evaluation committee if required.

Approach and methodology means the bidder will submit/attach presentation, operational model, and way of working, detailed SOPs, way to maintain the Quality standards and to manage services in case of any failure / breakup.

In addition to above, Approach and Methodology must be clear and responds to TORs mentioned in Bidding Document. It also include the work plan/model, equipment maintenance and entire model (including HR, vehicle, transportation system etc.) of running the services. The Procuring Agency may require additional information or request visit of the site / setup by its technical team, if deemed necessary.

Documentary proof of Insurance / EOBI / PESSI will be required for evaluation.

Financial	Capability/Strength	V
Fillalicial	Capability/Strength	П

Sr. No.				PARAMETER	MAXIMU M SCORE
a.	Cumulative Financial S >=200 >=300 >=400	e Annual Tur Statements) Million Million Million	rnover fo	or last 03 Years. (duly supported by Audited (05 Marks) (10 Marks) (15 Marks)	15

3

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35

		Financial Ratio	Description	Ratio Score	Marks	Maximum Marks		
	- 1			1	0.5			
			Current Assets /	1.5	1	2		
		Current Ratio	Current Liabilities	2	1.5			
	b. De			2.5	2		05	
		\$1000 AND MICE AND		2	0.5	1.5		
			Total Debt / Total Equity	1.5	1			
1		Ratio	Equity	1	1.5			
		Working	(Current Assets -	1	0.5			
		Capital Ratio	Datio Current Liabilities)		1.5	1	1.5	
			101417105015		1.5			

**Technically qualified bidder may also be required to give presentation regarding methodology / entire working to be adopted.
**The Procuring Agency may require additional information or request visit of the site by its technical team, if deemed necessary.

*** The sequence of Prequalification Application must be as per Appendix-A.

Redressal of Grievances

- The Procuring Agency shall constitute a committee, according to Rule 67 of Punjab Procurements Rules 2014, comprising odd number of persons, with proper powers and authorizations, to address the complaints of bidders that may occur during the procurement process.
- 2. Any bidder feeling aggrieved by any act of the Procuring Agency after the submission of their bid may lodge a written complaint concerning his grievances not later than **10 Days** after the announcement of Bid Evaluation Report.
- 3. The committee shall investigate and decide upon the complaint as per rule 67 of PPRA-2014.

 $\underline{\text{Note}}$: Mere fact of lodging of a complaint shall not warrant suspension of the procurement process.

5. TERMS OF REFERENCE-TOR's

Approach & Methodology

The Bidder shall explain his plan for performing the Warehousing & Distribution Services as per the terms of the references and overall scope of this document.

Roles & Responsibilities

Primary Responsibilities of the Firm

Bidder shall provide W&D services as set forth in this document. The services contracted include, but are not limited to, the following:

- Security Clearance of the staff provided to procuring agency will be the responsibility of Service Provider.
- 2. The firm must abide by the prevailing labour laws including but not limited to Minimum wages. The Procuring Agency reserves the right to seek proof if the same is being paid to the personnel, the failure of which can lead to the Termination of the Contract, forfeiture of Performance Security and remaining invoices amounts may be distributed to W&D Staff of the firm.
- 3. The contact details of every deployed staff member to be provided by the firm / company in first month of the contract execution.
- 4. Ensure 100% staff attendance, required as per contract.
- 5. The service provider will ensure that no smoking environment rules in the office are respected. Violations will attract a fine as per Govt. instruction for each violation.

a. Responsibilities of the Procuring Agency/Hospital Administration

- 1. Facilitate the service provider in smooth provision of services.
- 2. Preventive performance monitoring of the service provider through a designated officer for building.
- 3. Timely payment of service provider invoices after generation of satisfactory monthly report as per PPRA Rule 62 on account of payment.

b. General Guidelines

1. In the event of any illness/ injuries resulting from any accident to their staff, the service provider shall take all responsibility for the same and provide necessary compensation towards medical care and meeting all medical expenses incurred

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- for the same without making Procuring Agency a party to it including preventive measures for pandemic situation.
- 2. In case of any labour disputes regarding their employees, resolve the same at the earliest to ensure scheduled work is completed satisfactorily and on time.
- 3. No employer employee relationship between staff and facility management staff shall be maintained.
- 4. JV is not allowed in this project.
- Ensure that all staff assigned to the offices be adequately immunized against all types of communicable diseases and preventively monitored through health check-ups.
- The Procuring Agency reserves the right to direct the service provider for replacement of any Personnel and the service provider shall be bound to do the same. Non-compliance may result in punitive action against the Service Provider.
- 7. Warehouse geographical location must be in the same district of Procuring Agency's head office and would be considered as "hub" for the transportation operations. In addition to that if needed / required, for transportation operations "hub" / "hub(s)" might be changed as per the need of procuring agency.
- 8. The service provider shall be liable to pay compensation for any loss and damage caused to the property of the Procuring Agency/Hospital or its staff by the Service Provider or its workers. The Service Provider can also partner with an insurance company that will pay to compensate for the damage on behalf on the Service Provider.
- 9. The Service Provider shall be entirely responsible for the conduct of its staff and in case of any complaint against any staff, Service Provider will be under obligation to take necessary action to replace any staff (under the clause of persona non grata) when instructed in writing by the Focal Officer appointed by the Procuring Agency. The Service Provider shall observe all the laws and will be responsible for any prosecution or liability rising from breach of labour laws. The Procuring Agency shall not be responsible for any such action with regard to staff on the rolls of the Service Provider whatsoever.

10. In such circumstances when the service provider is unable to provide the required services, the Procuring Agency has the right to withhold payment and procure the services of any other service provider for the same financial amount.

6. SCOPE OF SERVICES

Background

The Primary and Secondary Healthcare Department is the key department entrusted by the people of Punjab with responsibility for the health of communities and the population. The Primary and Secondary Healthcare Department delivers primitive, preventive and curative health services from the Primary to the Secondary Healthcare level.

Over the last few years, The Primary and Secondary Health Department of Punjab has taken many initiatives to improve the primary and secondary healthcare facilities all over Punjab. However, in spite of these initiatives, many districts of the Punjab are not delivering healthcare services to the standard expected.

In order to improve healthcare facilities in the province, the Primary and Secondary Healthcare Department is revamping 26 District Headquarter Hospitals and 99 Tehsil Headquarter Hospitals in the province.

Contextual Information

The District Head Quarters (DHQ) Hospitals are located at District headquarters level and serve a population of 1 to 3 million, depending upon the category of the hospital. The DHQ hospital provides preventive and curative care, advance diagnostics, inpatient services, advance specialist and referral services.

DHQs provides referral care to the patients including those referred by the Basic Health Units, Rural Health Centers, Tehsil Head Quarter hospitals along with Lady Health Workers and other primary and secondary healthcare facilities.

Project Management Unit (PMU), Primary & Secondary Healthcare Department (P&SHD) requires firms to provide continual W&D Services for in the entrusted DHQ / THQ Hospitals as mentioned in this document. The scope and description of the W&D services to be performed by service provider for this tender are given below:

WAREHOUSING/STORAGE

- Maximum provision of Central Warehouse/multiple warehouses area would be 200,000 approx square feet storage capacity (rackable/non-rackable) for the storage of equipment, inventory & Fixtures, or any other inventory desired by the procuring agency by following the global stacking standards on pallets (wooden/plastic).
- Inbound inventory delivery by procuring agency's service providers to the proposed central warehouse/multiple warehouses (whether it is owned by the service provider/third party or mentioned by procuring agency).

DISTRIBUTION/LOGISTICS MANAGEMENT

- Assurance of distribution operations of inventory to several health facilities/destinations across the as per given directions from the procuring agency in safe, secure and efficient transportation from Central Warehouse/multiple warehouses or any directed geographical area to the health facilities across the Punjab.
- Distribution/Transportation of inventory as per prescribed standards directed by applicable regulations & laws of state/province, procuring agency/executing authority.
- Logistics operations while maintaining temperature controlled measures for certain inventories, if needed.
- Provision of reverse logistics for the purpose of reduce, reuse, remanufacture/repair and disposal of inventory from the desired point of origin to nominated point of destination.

EFFECTIVE INVENTORY MANAGEMENT

- Storage conditions as per accepted best industry standards or directed by the procuring agency for inventory categorization.
- Assurance of non-stop (24/7) valid temperature and humid control maintenance duly monitored by the alarms/alerts management system.
- Availability of contingent electricity back-up plan preferably in shape with power generator(s) installed in the storage facility.

- State-of-the-art Warehouse Management System (WMS) reflecting the SKU count, details, floor positioning and serialized management of inventory with the ability to analyze the inventory count for the application of (FEFO, FIFO & LIFO) or any other desired directed mode of requirement.
- Real time visibility of inventory including issuance & receiving duly verified by the complete standardized documentation.
- Pest & rodent control procedures in storage facility in continual manner.
- Utilization of Racks and other material management tools/vehicles like (Pallet lifter, fork lifter, trollies, cranes) for effective inventory management to ensure the putaway time and picking time for order management.

SURVELLIANCE

- Fool proof security management system through CCTV & Security Guards at storage facility both inside and outside with effective monitoring ability to ensure the surveillance against any discomforting events.
- Inventory reconciliation in the storage facility especially the sensitive key touch points loading/offloading at docks also with security check by surveillance officials.
- Installation of barbwire or any other procuring agency.

INVENTORY VISIBILITY

- Forward traceability from point of origin to point of destination and vice versa (in case of reverse logistics).
- Assurance of in-transit visibility through trackers/LMS system.
- Bar code scanning at critical touch points enabling a complete track and trace.

WARRANTY MANAGEMENT & INSTALLATION OF EQUIPMENT

- Post-delivery inspection at storage facility for the SKU count, physical soundness and packaging strength.
- Timely intimation to manufacturer/Supplier to arrange installation/commissioning of the concerned equipment at the destinations, if needed by procuring agency.
- Effective warranty management system with the implication to cater the procuring agency desired needs, if needed by procuring agency.

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• Timely intimation to manufacturer on expiry issues.

AUTHORIZED / FOCAL PERSON

PMU-P&SHD authorized officials will be major focal person with service provider however medical superintendent / NMS staff of respective DHQ/THQ Hospitals will be the major stakeholder of this project.

HUMAN RESOURCE CAPACITY

List of key personnel proposed having expertise in the area of **Supply Chain Management**. Resume(s) of key personnel proposed as under;

Proposed Position	Required Qualification	Min. Experience
Supply Chain Expert/Project Lead	MS/MBA/Masters/Equivalent/ SCM certification would be added feature	5 Years
Warehousing Management Expert	MS/MBA/Masters/Equivalent/ SCM certification would be added feature	5 Years
Distribution/Logistics Management Expert	MS/MBA/Masters/Equivalent/ SCM certification would be an added feature	5 Years
Surveillance Management Expert	MS/MBA/BS/Military service would be an added feature	5 Years
WMS/ Software Implication Expert	MS/BSCS/Software Engineer	5 Years
Legal Expert/Contract Management Expert	LLB/LLM/Equivalent	5 Years
Financial Expert	MBA/MS/CA/ACCA/CFA	5 Years

Appendix-A

An Applicant shall be a legally registered entity with the formal intent to enter into an agreement or under an existing agreement. 2 The applicant must be an active tax payer on or before the submission of Prequalification Application. 3 The applicant must have National Tax Number (NTN) & General Sales Tax Number with documentary proof shall have to be provided by applicant(s) alongwith PST, PRA, etc. if applicable. 4 The Applicant shall have a valid registration with EOBI / PESSI. 5 Applicant(s) who is barred / blacklisted or disqualified either by any Government / Department / Agency / Authority would not be eligible to submit the Application. The Applicant will submit an undertaking in this regard. 6 Consortium / Association / Joint Venture is not permissible. 7 The copy of the Prequalification Documents duly signed and stamped by the applicant shall be attached with the EO1 / Prequalification Application. **TECHNICAL EVALUATION CRITERIA** **SECP Registration** **SECP Registration** **General Experience and Past Performance of the Firm** 8 a. SECP Registration a. SECP Registration and ISO / Relevant Certification 5 b. Distribution / Logistics / Transportation Management Projects 6 c. Fleet Management 6 c. Courier/Milk-Run/Hub & Spoke/Order Management Projects 7 flag-M 8 c. Courier/Milk-Run/Hub & Spoke/Order Management Projects 8 c. Surveillance Management Projects 9 c. Distribution / Logistics / Transportation Management Projects 9 c. Distribution / Logistic Management Expert having requisite experience. 1 a. Surveillance Management Expert having requisite experience. 1 a. Surveillance Management Expert having requisite experience. 2 c. Distribution / Logistic Information Management Expert having requisite experience. 3 d. Lerpy-Wiss Have for last 03 Years. (duly supported by Audited Financial Statements) 5 Flag-W			Mandatory Requirements	Attached at								
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