PROJECT MANAGEMENT UNIT

PRIMARY AND SECONDARY HEALTHCARE DEPARTMENT GOVERNMENT OF THE PUNJAB

REFERENCE. NO. P&\$HD/PMU/PQ/OS/2020



Primary & Secondary Healthcare Department

PREQUALIFICATION DOCUMENT

PREQUALIFICATION FOR OPERATIONS & MANAGEMENT OF LAUNDRY SERVICES

(September - 2020)

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1. EXPRESSION OF INTEREST (EOI)

PREQUALIFICATION OF OUTSOURCING SERVICES

REFERENCE NO. P&SHD/PMU/PQ/OS/2020

- 1. The Project Management Unit (PMU), Primary & Secondary Healthcare Department (P&SHD) invites sealed applications (EOI) from eligible applicants for <u>Pre-gualification of Outsourcing Services.</u>
 - a. Operation and Management of Laundry Services
 - b. End to End Supply Chain (W&D) Services
 - c. Mechanical, Electrical, Plumbing & Generator (MEPG) Services
 - d. Security Services
 - e. Janitorial Services
- 2. A complete set of Prequalification Documents containing detailed terms & conditions, scope of services is readily available and can be downloaded from the websites (www.ppra.punjab.gov.pk). (www.pshealth.gop.pk).
- Expression of Interest (EOI) are required to be submitted by interested applicants on or before the time and date, as tabulated below, in the office of the Project Management Unit, 31/E-1 Shahrah-e-Imam Hussain, Gulberg III, Lahore.

Service Name	Pre Application Meeting Date & Time	Submissior	Date & Time
Laundry Services	03-09-2020 @ 10:00 AM	21-09-2020	@ 11:00 AM
End to End Supply Chain (W&D) Services	03-09-2020 @ 12:00 PM	21-09-2020	
MEPG Services	03-09-2020 @ 02:00 PM	21-09-2020	A CONTRACTOR OF
Security Services	04-09-2020 @ 10:00 AM	22-09-2020	@ 11:00 AM
Janitorial Services	04-09-2020 @ 02:30 PM	22-09-2020	@ 02:00 PM

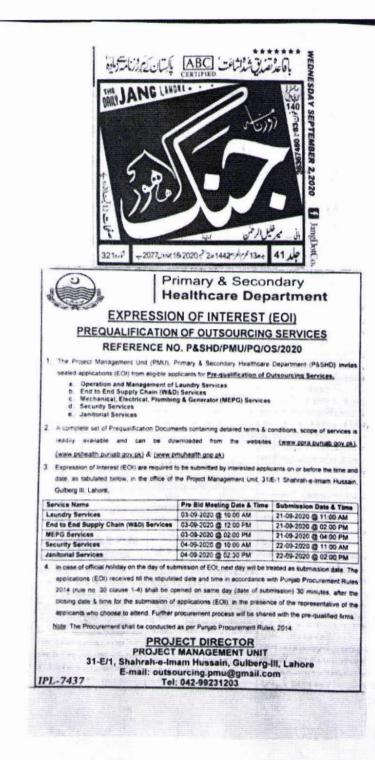
4. In case of official holiday on the day of submission of EOI, next day will be treated as submission date. The applications (EOI) received till the stipulated date and time in accordance with Punjab Procurement Rules 2014 (rule no. 30 clause 1-4) shall be opened on same day (date of submission) 30 minutes, after the closing date & time for the submission of applications (EOI), in the presence of the representative of the applicants who choose to attend. Further procurement process will be shared with the pre-qualified firms.

Note: The Procurement shall be conducted as per Punjab Procurement Rules, 2014.

PROJECT DIRECTOR PROJECT MANAGEMENT UNIT 31-E/1, Shahrah-e-Imam Hussain, Gulberg-III, Lahore E-mail: outsourcing.pmu@gmail.com Tel: 042-99231203

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ADVERTISEMENT-1



ADVERTISEMENT-2

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Primary & Secondary Healthcare Department

EXPRESSION OF INTEREST (EOI) PREQUALIFICATION OF OUTSOURCING SERVICES

REFERENCE NO. PASHD/PMU/PQ/05/2020

I Project Management Unit (PMU), Penary & Secondary Healthcare Department (P45HD) invites led applications (EOI) from eligible applicants for <u>Pre-scalification of Outpourcing Services</u>. 1. The Proj

- Operation and Management of Laundry Services
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 End to End Supply Chain (NED) Services
 Machanical, Electrical, Plantbing & Generator (MEPG) Services
 Security Services
 Janitorial Services

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(none astealth annual any at) & (www.annuhealth.acc.ck) Expression of Interest (EOI) are required to be submitted by interested applicants on or before the time and dete, as biblieted below, in the office of the Project Management Unit, 31E-1 Shahrah-e-imam Hussain, 3 Guiberg III, Lahore.

Service Name	Pre Bid Meeting Date & Time	Submission Date & Time
Laundry Services	03-06-2020 @ 12:00 AM	21-09-2020 @ 11:00 AM
End to End Supply Chain (WAD) Services	03-05-3020 @ 12 00 PM	21-09-2020 @ 02 69 PM
MEPG Services	03-09-2020 @ 02:00 PM	21-09-2020 @ 04 00 PM
Security Services	04-09-2020 @ 10:00 AM	22-09-2020 @ 11:00 AM
Janitorial Services	04-09-2020 @ 02.30 PM	22-09-2020 @ 02 00 PM

4. In case of official holiday on the day of submission of EOI, next day will be treated as submission date. The applications (EOI) received III the stipulated date and time is accordance with Punjab Procurement Rules 2014 (naire no. 30 clause 1-4) shall be opened on same day (clast or burnission) 30 minutes, after the closing date & time for the submission of applications (EOI), in the presence of the representative of the explorate who choose to strend. Further procurement process will be shaned with the pro-qualitied ferms. Note: The Procurement shall be conducted as par Punjab Procurement Rules, 2014.

PROJECT DIRECTOR PROJECT MANAGEMENT UNIT 31-E/1, Shahrah-e-Inam Hussain, Guiberg-III, Lahore E-meil: outsourcing.pmutgemail.com Tel: 042-0221263

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2. INTRODUCTION

Project Management Unit (PMU), Primary & Secondary Healthcare Department (P&SHD) requires firms to provide Operation & Management of Laundry Services for 24 Hours a day (365 days/ 7 days a week including Sundays & Holidays). The details of Feeders (Tentative) is mentioned in **Appendix-1**.

Note: The Prequalification Firm(s) shall provide its services in DHQ / THQ / any other Health Facility(s) under the Revamping Program of Primary & Secondary Healthcare Department, Government of the Punjab and Project Management Unit, P&SHD Office.

3. INSTRUCTION TO APPLICANTS

General Instructions

- 1. Applicants / Service Providers shall be a legally registered entity with the formal intent to enter into an agreement or under an existing agreement.
- 2. The Procuring Agency, at its discretion, may extend the deadline for the submission of EOI. Amendment notice to that effect shall be communicated in the same manner as the original invitation to EOI.
- 3. At any time, prior to the deadline for submission of Prequalification applications, the Procuring Agency for any reason, whether at its own initiative or in response to a clarification requested by a prospective Applicant, may modify the Prequalification documents by amendment. Such amendment/response/clarifications/minutes of meeting (if any) shall be uploaded on official websites of PMU & P&SHD (www.pshealth.punjab.gov.pk) & (www pmuhealth.gop.pk) and shall be construed as a part of Prequalification Documents (and shall be binding on them).
- Service Provider will be responsible to provide services in all situations like COVID-19 etc.
- 5. For the purpose of preparing the application, the interested Applicants will be allowed to visit the respective hospital to conduct survey and relevant assessments.
- 6. The Prequalification Document duly signed and stamped by the applicant, shall be attached with the Technical Applications in printed & electronic form (flash-drive).
- 7. The Applicants are expected to examine all terms and instructions included in the Documents. Failure to provide all requested information shall be at applicant's risk and may result in rejection of the proposal.
- 8. The procuring agency shall evaluate the prequalification offer/application in a manner prescribed ahead in the document, without reference to the price and reject any application that does not conform to the specified requirements.
- Procuring Agency reserves the rights to drop & or add one or more health facilities from any Feeder/ satellite.
- 10. At any stage if any fake / bogus / fabricated document is found, then procuring agency have right to reject the Prequalification offer from ab-initio and may take subsequent action including blacklisting of applicant.

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- 11. This prequalification will be valid for two years and extendable for another one year.
- 12. The Service Provider shall have to provide all relevant documents / complete details required as per Technical Evaluation Criteria i.e., EOBI / Insurance. Deficient documents, claims regarding HR / equipment etc. shall not be acceptable.
- 13. The applicant must furnish / undertake endorsing that following conditions have adhered to during the process of preparation / submission of EOI.
 - a. We have examined the information provided in your terms of reference and offer to undertake the work described in accordance with requirements as set out in the TOR.
 - b. The prequalification application (prequalification offer) has been arrived independently and without consultation, communication, agreement or understanding (for the purpose of restricting competition) with any other potential investor invited to submit application for this contract.
 - c. We confirm that the enclosed hard copy of the prequalification application are true and have complete copies of these documents.
 - d. We confirm that we, Service Provider, will be available to undertake the services.
 - e. We confirm that there are no personal, financial and business activities that will, or might, give rise to a conflict of interest, if we are awarded with this contract.
 - f. Subcontracting is not allowed in any case. At the time of the contract the Service Provider shall submit an undertaking on a legal paper, that the firm shall not further sub-contract/sublet services or any part thereof in respect of any hospital to a third party/sub-contractor.
 - g. We confirm / undertake that the Service Provider:
 - i. Are not or have not been the subject of any proceedings or other arrangements relating to bankruptcy, blacklisting, insolvency or financial standing.
 - ii. Have not been convicted of any offence concerning professional misconduct.
 - iii. Have not been convicted of corruption including the offence of bribery.

- iv. We agree to bear all costs incurred by us in connection with the preparation/submission of proposal & to bear further pre-contract costs.
- h. I confirm that I have the authority of **[name of Service Provider's company]** to submit application and to clarify any details on its behalf.
- During evaluation of the applications, the Procuring Agency may, at its discretion, ask the Applicant for a clarification of its application as provided in PPR- 2014 rules.

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Prequalification Application Method & Evaluation

Application Evaluation

If the technical component achieves 65 marks, the application will be considered technically responsive and the firm / firms may considered as pre-qualified firm / firms.

Technical Evaluation

The following criteria / evaluation factors will be employed to evaluate the **Prequalification Application**.

4. TECHNICAL EVALUATION CRITERIA (KNOCKDOWN CRITERIA)

The Applicant/Service Provider must comply with all the mandatory parameters. In case of noncompliance of any mandatory parameter, the applicant shall be declared as non-responsive and shall not be considered for further evaluation for marking parameters.

- 1. An Applicant shall be a legally registered entity with the formal intent to enter into an agreement or under an existing agreement.
- 2. The applicant must be an active tax payer on or before the submission of Prequalification Application.
- 3. The applicant must have National Tax Number (NTN) & General Sales Tax Number with documentary proof shall have to be provided by applicant(s) alongwith PST, PRA, etc if applicable.
- 4. The Applicant shall have a valid registration with EOBI / PESSI.
- 5. Applicant(s) who is barred / blacklisted or disqualified either by any Government / Department / Agency / Authority would not be eligible to submit the Application. The Applicant will submit an undertaking in this regard.
- 6. Consortium / Association / Joint Venture is not permissible.
- 7. The copy of the Prequalification Documents duly signed and stamped by the applicant shall be attached with the EOI / Prequalification Application.

	TECHNICAL EVALUATION CRITERIA					
Sr. No.	Description	Marks				
1	SECP Registration and ISO / Relevant Certification	10				
2	General Experience and Past Performance of the Firm	30				
3	Managerial Capability / Technical Strength of the Firm (Approach and Methodology)	30				
4	Financial Capability / Strength	30				
	Total	100				
	Minimum marks required	65				

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Sr. **Parameters** Marks **SECP Registration and ISO / Relevant Certification** MAXIMUM 1 10 Sr. No. PARAMETER SCORE a. **SECP Registration** (05 Marks) 05 b. **ISO / Relevant Certification** (05 Marks) 05 General Experience and Past Performance of the Firm MAXIMUM Sr. No. PARAMETER SCORE 01 Project (05 Marks) 02 Projects (10 Marks) 03 Projects (15 Marks) a. 30 04 Projects (20 Marks) 2 30 05 Projects (25 Marks) 06 Projects or More (30 Marks) General Experience / Relevant Project means that the service provider is providing services i.e., laundry supplier / installation / operations to public / private organizations / institutes / hospitals in health sector. Each Institution/Organization/Hospital will be considered as an independent project. The Applicant shall have to provide Completion Certificate / Satisfactory Performance Certificate / Purchase Orders / payment record. If a service provider is providing service from 01 year it will be consider as one project and for two years it will be consider as 2 projects and so on ... The Applicant shall have to provide proof of laundry services in public/private organizations / institutes, in order to substantiate its claim. The worth of each project should be 20 Million for consideration in evaluation. Moreover, trivial / non specialized assignments shall not be considered as relevant project. Managerial Capability / Technical Strength of the Firm (Approach and Methodology) MAXIMUM Sr. No. PARAMETER SCORE *Project Manager / Engineer having requisite experience. 02 (02 Marks) a. 06 (04 Marks) 04 06 or more (06 Marks) *Technical Person having requisite experience 01 (01 Marks) b. 02 (02 Marks) 04 03 (03 Marks) 3 30 04 or more (04 Marks) **Logistic Information Management System (10 Marks) C. 10 ***Approach and Methodology d. (10 Marks) 10 Note: *The Applicant will provide CV alongwith degree of project manager / engineer / technical person The education of Project Manager / Engineer / Technical Person must be Graduation or equivalent. **For logistic information system the applicant will annexed portal detail and will present the same to evaluation committee if required. ***Approach and methodology means the applicant will submit/attach presentation, operational model, way of working, detailed SOPs, layout, ingredient's / Detergents list, stain remover, laundry liquids, bleach, antibiological agents/sanitizers, optical brightener / fabric softener (if any) details, way to maintain the Quality standards and to manage services in case of any failure / breakup. In addition to above, Approach and Methodology must be clear and responds to TORs mentioned in Prequalification Document. It also include the work plan/model, equipment maintenance and entire model (including HR, consumable etc.) of running the services. The Procuring Agency may require additional information or request visit of the site / setup by its technical team, if deemed necessary. M Col Z

Evaluation Criteria (Copies of all the required documents shall be submitted)

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Sr. No.		PARAM	ETER			MAXIMUM SCORE	
a.	Audited Finan >=50 >=100 >=150 >=200	nnual Turnover for la icial Statements) Million Million Million Million	st 03 Year (05 Mar (10 Mar (15 Mar (20 Mar (25 Mar	ks) ks) ks) ks)	upported by	25	
b.	Financial RatioDescriptionCurrent RatioCurrent Assets / Current Liabilitiesb.Debt Equity RatioTotal Debt / Total Equity RatioWorking Capital Ratio(Current Assets - Current Liabilities) / Total Assets	Description	Ratio Score	Marks	Max. Marks	05	
			1	0.5	2		
			1.5	1			
		Current Liabilities	2	1.5			
			2.5	2			
		Total Debt / Total	2	0.5			05
		1.5	1	1.5			
		(Current Acasta	1	1.5			
			1	0.5	4.5		
		1.5 2	1	1.5			

*Min. qualifying marks are 65. **Technically qualified applicant may also be required to give presentation regarding methodology / entire working to be adopted for Operations and Management of Laundry Services. Following samples are required to be provided by the technical qualified Applicants for inspection purpose and further approval of such samples by the competent authority / technical committee / technical team.

Proposed uniforms worn by the laundry staff. .

- Disposable waterproof aprons, face mask, head cap, shoes and gloves, which are required to be used by the washing staff. .
- Detergents, stain remover, laundry liquids, bleach, anti-biological agents/sanitizers, optical brightener / fabric softener (if any). .

Note:

*The Procuring Agency may require additional information or request visit of the site by its technical team, if deemed necessary.

** The sequence of Prequalification Application must be as per Appendix-3.

6.91

Redressal of Grievances

- The Procuring Agency shall constitute a committee, according to Rule 67 of Punjab Procurements Rules 2014, comprising odd number of persons, with proper powers and authorizations, to address the complaints of Applicants that may occur during the procurement process.
- Any applicant feeling aggrieved by any act of the Procuring Agency after the submission of their application may lodge a written complaint concerning his grievances not later than **10 Days** after the announcement of Application Evaluation Report.
- 3. The committee shall investigate and decide upon the complaint as per rule 67 of PPR-2014.

<u>Note</u>: Mere fact of lodging of a complaint shall not warrant suspension of the procurement process.

5. SCOPE OF SERVICES / TERMS OF REFERENCE

Background

The Primary and Secondary Healthcare Department is the key department entrusted by the people of Punjab with responsibility for the health of communities and the population. The Primary and Secondary Healthcare Department delivers primitive, preventive and curative health services from the Primary to the Secondary Healthcare level.

Over the last few years, The Primary and Secondary Health Department of Punjab has taken many initiatives to improve the primary and secondary healthcare facilities all over Punjab. However, in spite of these initiatives, many districts of the Punjab are not delivering healthcare services to the standard expected.

In order to improve healthcare facilities in the province, the Primary and Secondary Healthcare Department is revamping 26 District Headquarter Hospitals and 100 Tehsil Headquarter Hospitals in the province.

Contextual Information

The District Head Quarters (DHQ) Hospitals are located at District headquarters level and serve a population of 1 to 3 million, depending upon the category of the hospital. The DHQ hospital provides primitive, preventive and curative care, advance diagnostics, inpatient services, advance specialist and referral services.

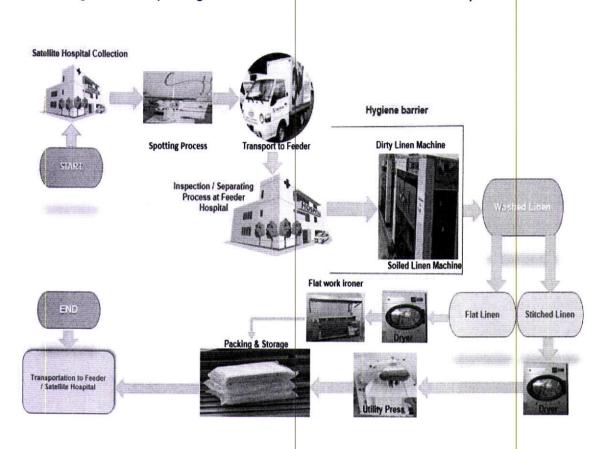
DHQs provides referral care to the patients including those referred by the Basic Health Units, Rural Health Centers, Tehsil Head Quarter hospitals along with Lady Health Workers and other primary and secondary healthcare facilities.

1. Scope of Service

Project Management Unit (PMU), Primary & Secondary Healthcare Department (P&SHD) requires firms to provide LAUNDRY Services for **24 Hours a day (365 days/ 7 days a week including Sunday & Holidays)** in the entrusted Health Facility.The scope and description of the laundry services to be performed by service provider for this tender are given below:

a. Service provider shall provide the washing services for the hospital linen through already established laundry unit in the feeder hospitals. The Services will be provided for Feeder as well as satellite hospitals. The linen of satellite hospitals will be provided

to Feeder Hospitals by the hospitals. However, the service provider shall also be responsible for transportation of hospital linen to and from the satellite hospital to the feeder hospital if procuring agency award optional item i.e., transportation (@Per KM Rate). The proposed list of feeder hospitals is given in introduction. However, the procuring agency reserves the right to exclude / include any hospital (Feeder or Satellite) from the proposed Feeder according to the requirement of the health department. The firm must have sufficient capacity in terms of HR for washing, disinfecting and transporting the linen for all the feeder/satellite hospitals.



- b. The hospital's focal person (nominated by MS) in each feeder and satellite hospital shall collect, classify linen as dirty or infected. While Service Provider will be responsible, that infected linen will be treated in spotting machines already installed at feeder and satellite hospitals and then transports (if awarded)the same for laundry.
- c. The service provider will be responsible for providing human resource and all types of consumables used in the spotting process.
- d. The cost of the contract shall comprise washing, HR and transportation cost (if awarded contract for transportation) which will be inclusive of all applicable taxes, cost of

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operations, logistics, washing, transportation as well as all types of consumables (including detergents, chemicals, Electricity bills and Generators fuel) etc., which will be paid on monthly basis upon the satisfactory operation and performance of services, subject to all penalties imposed. However, the payments shall be made on the basis of actual work done and distance travelled. The services to be offered by the service provider shall include collections, sorting, re-distribution, washing, ironing, disinfecting, cleaning, packaging, marking, safe keeping, maintaining the hygiene barrier of the hospital linen including bed sheets, pillow covers, blanket covers, blankets, wash room towels, curtains and table cloths etc.

- e. Service provider will be responsible for providing a dashboard/application (as required by procuring agency) along with internet facility regarding logistics i.e., proper mechanism for monitoring of linen and distance in KM.
- f. All the linen should be properly packed in bags (39-45), as per bag capacity before transportation (if awarded).
- g. Service provider shall provide 24/7 laundry services to hospitals.
- h. Service provider shall collect laundry from both the feeder hospital and satellite hospitals with in that lot of the Feeder on as per required and agreed basis through his own logistic arrangements and wash / clean, iron and distribute back the linen to the respective hospitals.
- i. Laundry equipment has already been installed in Feeder Hospitals, along with this, the utilities including water and electricity will also be the responsibility of the Service Provider. However, cleanliness and security of the laundry equipment and laundry area will be the responsibility of service provider.
- j. Service provider shall provide necessary staff for operations of laundry machines and collection of dirty linens from hospital. He will also ensure their presence through Biometric installed at hospital premises. Care must be taken while dealing with infected linen and service firm must follow standard disinfection procedures. Service provider shall ensure monthly refresher trainings of his staff on linen collection, separation, transportation (if awarded), washing and stacking protocols.
- k. Service provider must assign one focal person in each feeder hospital who would create a liaison with the focal person from the hospital management in order to cater for efficient and effective collection from and distribution back of the linen to the respective hospitals.

- I. Service Provider must ensure that a fixed collection time and distribution time of linen in each satellite and feeder hospital is decided with the consent of the hospital management / client. The service provider then must follow this time schedule strictly and any delay in the collection from and distribution to the hospital will lead to a penalty.
- m. Electricity bills, Fuel of Generators and consumable materials for routine Operations like all types of detergents (All detergents and chemical must be according to requirement of laundry process) will be arranged by the Service provider at his own cost and the total application will be inclusive of all such consumables. However, the service provider will also maintain a log-book and will attach the copy of same log book duly signed by Newly Management Structure of hospital.
- n. The service firm shall also make its premises open to the hospital's focal person for inspection and oversight purposes and co-operate with the hospital in this regard.
- o. In order to monitor the number of items being disposed / lost / stolen the service firm's supervisor should give a report every day which notes down the number of sheets collected, the number of sheets returned and the number of sheets disposed of.
- p. This report can then be compared to the records maintained by the hospital. In case of any discrepancy or missing item the service firm is liable to be fined. Procuring agency may also engage third party services for monitoring and quality assurance.
- q. The service provider shall ensure that all of his workers are marking attendance (checkin and out, leave etc.) on biometric device installed in hospital. The working hours and rosters of workers will be monitored through the Bio-metrics system. If any worker fails to mark his attendance on biometric, he will be considered absent from duty for that day and will be penalized as per unauthorized absence rule stated in penalties section while if there is an issue in biometric machine, Medical Superidentent / focal person will confirm respective issue, then manual attendance will be acceptable for invoice processing.
- r. Disbursement of salaries to the workforce by the service provider shall not be linked to any other payment which service provider is entitled to receive from the procuring agency.
- s. Any protest of strike overserved by the human resource deployed by the service provider will be considered a breach of contract and the process of termination of contract may be initiated after the generation of an official report by the hospital administration to procuring agency.

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- t. The service provider will conduct a month-wise inspection of machines which may include, routine maintenance, i.e., greasing, cleaning, and tightening of bolts and any other works which needs.
- Laundry and its vicinity / area pertain to laundry area as well as allied equipment will be kept clean and tidy and light/fan etc. repairing shall be performed by the Service provider's staff.
- v. The Laundry / Hygiene Services must be in according to the international standards. Hygiene is a set of practices performed to preserve health. According to the World Health Organization (WHO), "Hygiene refers to conditions and practices that help to maintain health and prevent the spread of diseases."... Many people equate hygiene with 'cleanliness,' but hygiene is a broad term.

Hygiene is defined as: "The practice that serves to keep people and environments clean and prevent Infection. It involves the study of preserving one's health, preventing the spread of disease, and recognizing, evaluating and controlling health hazards. In the healthcare setting it incorporates the following key areas: environment and facilities, hand hygiene, catering, management of laundry, waste and sharps, and equipment".

Approach & Methodology

The Applicant shall explain his plan for performing the Laundry Services as per the terms of the references and overall scope of this document.

Roles & Responsibilities

Primary Responsibilities of the Firm

Applicant shall provide LAUNDRY services as set forth in this document. The services contracted include, but are not limited to, the following:

- 1. Security Clearance of the staff provided to procuring agency will be the responsibility of Service Provider.
- The service provider shall provide LAUNDRY Services 24 Hours per day, for the contract period as per the requirement set out in the Service Specific Specifications and relevant to the delivery of desired LAUNDRY services.
- 3. The firm must abide by the prevailing labour laws including but not limited to Minimum wages. The Procuring Agency reserves the right to seek proof if the same is being paid to the personnel, the failure of which can lead to the Termination of the Contract, forfeiture of Performance Security and remaining invoices amounts may be distributed to LAUNDRY Staff of the firm.
- 4. The firm must provide uniform-kits, shoes, identification cards; personal protective equipment etc. to its entire staff deployed at the hospital and ensure proper maintenance of it. Further the staff would be required to be in clean uniform at all times.
- 5. The contact details of every deployed staff member to be provided by the firm / company in first month of the contract execution.
- 6. Ensure 100% staff attendance, required as per contract.
- The service provider will ensure that no smoking environment rules in the office are respected. Violations will attract a fine as per Govt. instruction for each violation.

a. Responsibilities of the Procuring Agency/Hospital Administration

- 1. Facilitate the service provider in smooth provision of services.
- 2. Preventive performance monitoring of the service provider through a designated officer for every Building.

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- 3. Timely payment of service provider invoices after generation of satisfactory monthly report.
- 4. Provide office space / storage for equipment and miscellaneous items.

b. General Guidelines

- In the event of any illness/ injuries resulting from any accident to their staff, the service provider shall take all responsibility for the same and provide necessary compensation towards medical care and meeting all medical expenses incurred for the same without making Procuring Agency a party to it.
- 2. In case of any labour disputes regarding their employees, resolve the same at the earliest to ensure scheduled work is completed satisfactorily and on time.
- 3. No employer employee relationship between staff and facility management staff shall be maintained.
- Ensure that all staff assigned to the offices be adequately immunized against all types of communicable diseases and preventively monitored through health check-ups.
- The Procuring Agency reserves the right to direct the service provider for replacement of LAUNDRY Personnel and the service provider shall be bound to do the same. Non-compliance may result in punitive action against the Service Provider.
- 6. Note. Procuring Agency reserves the rights to drop one or more health facilities from any Feeder.

Appendix-1 List of Feeder Hospitals (Tentative)

Feeder Hospitals	DISTRICTS	HOSPITAL NA	MES
1	District Lodhran	DHQ Lodhran	
2	District Okara	DHQ Okara SC	
3	District Jhang	DHQ Jhang	
4	District Mianwali	DHQ Mianwali	
5	District Jhelum	DHQ Jhelum	
6	District Layyah	DHQ Layyah	
7	District Bhakkar	DHQ Bhakkar	
8	District Rajan Pur	DHQ Rajan Pur	
9	District Mandi Bahaaudin	THQ Phalia	
10	District Kasur	DHQ Kasur	
11	District Muzaffargarh	DHQ Muzaffargarh	
12	District Bahawalnagar	DHQ Bahawalnagar	
13	District Sheikhpura	DHQ Sheikhpura	
14	District Attock	THQ Hazro	
15	District Sarghoda	THQ Shahpur	

Note: The above mentioned list of Feeder hospitals is tentative. However, Procuring Agency reserves the right to drop / add / change, one or more health facilities / to operate its operations only on feeder hospitals / Phase-1 Hospitals / Phase-2 Hospitals / Both Phase-1 & Hospitals or any other combination working under the Revamping Program of P&SHD.

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Appendix-2 Laundry Equipment at Feeder Hospitals

For	Foreign Laundry Equipment at Feeder Hospitals Local Laundry Equipment at Feeder Hospitals					
Sr. No.	Machinery/Equipment	Brand	Rating in KVA Approx.	Qty.		
1	Hygiene Barrier Washer 200Kg	DANUBE/ FAGOR	65	3		
2	Dryer Tumbler 100Kg Linen (33kg/machine)	DANUBE/ FAGOR	45	3		
3	Flat Work Ironer	DANUBE/ FAGOR	40	1		
4	Utility Press	DANUBE/ FAGOR	15	1		
5	Hand ironer with table	DANUBE/ FAGOR	2.4	1		
6	Sewing machine	JUKI	0.2	1		
7	Weighing Scale Floor type	Percia Molen/FAGOR	0.2	1		
8	Spotting Machine	FAGOR	-	1		

Sr. No.	Machinery /Equipment	Specification	Qty
1	Packing/ sorting table	Made of solid tubular profile stainless steel. 4 Plastic Wheels. Dimension: 1400x800x900mm	1
2	Dirty Line collection trolley		
3	Clean linen distribution trolley	,	
4	Storage racks	Stainless steel storage rack with five shelves. Interior shelves with min 30-35 cm distance. Shelves should be removable and adjustable. Construction fully welded. Steel tube frame with epoxy finish. Two swing doors lockable and Castors 150 mm and Wheel bumpers and Push bar.	
5	Dirty linen storage bins	Fiber Glass storage bin to be placed in the collection area with dissolvable material bag. Capacity 15-20 Kg dry linen.	30
6	Clean linen storage cupboard	Stainless Steel with front glass for storage of clean linen. Four shelves with min 30-35 cm distance. Two swing doors lockable.	
7	Electric Power Generator (200 KVA)	200 KVA Electric Power Generator with Canopy and ATS Panel	1

Note: Procuring agency is in process for installation of laundry units at various feeder hospitals. However, the details of equipment's provided at each feeder hospital are mentioned above. The tentative electric load of laundry equipment is approximately 380 KVA.

Appendix – 3

		Mandatory Requirements	Attached at
1		Applicant shall be a legally registered entity with the formal intent to enter into an agreement or under an sting agreement.	Flag-A
2	The	e applicant must be an active tax payer on or before the submission of Prequalification Application.	Flag-B
3		e applicant must have National Tax Number (NTN) & General Sales Tax Number with documentary proof Il have to be provided by applicant(s) alongwith PST, PRA, etc if applicable.	Flag-C
4	The	e Applicant shall have a valid registration with EOBI / PESSI.	Flag-D
5	Aut	plicant(s) who is barred / blacklisted or disqualified either by any Government / Department / Agency / hority would not be eligible to submit the Application. The Applicant will submit an undertaking in this ard.	Flag-E
6	Co	nsortium / Association / Joint Venture is not permissible.	Flag-F
7		e copy of the Prequalification Documents duly signed and stamped by the applicant shall be attached with EOI / Prequalification Application.	Flag-G
		TECHNICAL EVALUATION CRITERIA	
		SECP Registration and SO / Relevant Certification	
1	a.	SECP Registration	Flag-H
	b.	ISO / Relevant Certification	Flag-l
		General Experience and Past Performance of the Firm	
2	a.	Projects	Flag-J
		Managerial Capability / Technical Strength of the Firm (Approach and Methodology)	
	a.	Project Manager / Engineer having requisite experience.	Flag-K
3	b.	Technical Person having requisite experience.	Flag-L
ິ	C.	Logistic Information Management System	Flag-M
	d.	Approach and Methodology	Flag-N
		Financial Capability/Strength	
	a.	Cumulative Annual Turnover for last 03 Years. (duly supported by Audited Financial Statements)	Flag-O
4		Financial Ratio	Flag-P

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