



SUBJECT: MINUTES OF GRIEVANCE REDRESSAL COMMITTEE FOR THE REDRESSAL OF GRIEVANCES OF BIDDERS AGAINST THE FRAMEWORK CONTRACT FOR PROCUREMENT OF JANITORIAL CONSUMABLES FOR DHQ / THQ HOSPITALS OF PUNJAB.

A meeting of the Grievance Redressal Committee was held on November 28, 2019, at 11:00 am in the Committee Room of Project Management Unit (PMU) under the Convensership of Project Director, PMU. Project Management Unit Primary & Secondary Healthcare Department invited sealed bids / proposals (Technical & Financial) for the procurement of Framework Contract of Janitorial Consumables. 14 Consumables items were processed for the procurement. Technical Bids were received & opened on 20-08-2019. Procurement Committee evaluated the Technical Bids in accordance with Rule No. 32 of Punjab Procurement Rules, 2014, and Technical Bids Evaluation Report was uploaded on official website of PMU & P&SHD.

GRIEVANCE OF THE FIRM M/S MEDINOSTIC HEALTHCARE LTD.	DELIBERATION & DECISION OF THE GRIEVANCE REDRESSAL COMMITTEE
<p>Project Management Unit (PMU) received the grievances from M/s Medinostics Healthcare (Pvt.) Ltd against the Framework Contract of Janitorial Consumables regarding Technical Bids. The grievance of aggrieved bidder is presented below. The firm in its grievance stated as under:-</p> <p>"Reference to the Technical Evaluation report of Framework Contract of Tender for Janitorial Consumables for DHQ/THQ Hospital of the Punjab.</p> <p>i. Non-Toxic Material to Human Health. We confirm that our quoted product CHEMGENE HLD4H is compliant and has been developed with Biocidal Products Regulation (BPR) an REACH and contains no substances classified as dangerous to human health. The safety profile mentioned on the MSDS in accordance with</p>	<p>The grievance of the firm was examined and representative if the firm was heard.</p> <p>The precautions specified on the label printed vide the submitted sample clearly depicts a picture contrary to the stance pleaded by the firm in the grievance.</p> <p>Further, as per label claim, the specified area is hard surfaces of non-invasive, non-lumned medical devices such as monitors, iv poles, beds, patient trollies and x-ray equipment which is contrary to the tender specification requirement.</p> <p>Foregoing in view, the grievance of the firm is rejected.</p>

cleaning & disinfection on products in this category, including other products bid in this tender.

ii. Surface CHEMGENE HLD4H intended for cleansing and disinfecting of hard surfaces in all medical areas (manufacturer statement attached for your reference). Additionally, Chemgene high level surface disinfectant is only product enlisted with DRAP intended for the required purpose. Moreover, M/s Medinostic Healthcare Ltd requested to kindly look into this matter and resolve their reservation by considering for reevaluation of their quoted product.	Liquid Cleaner.
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Additional Secretary (Technical)
P&SHD

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Assistant Director (A&A)
Development Wing
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Legal Expert
Procurement Cell
P&SHD

Project Director
Project Management Unit
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