

SUBJECT: MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE ON THE GRIEVANCE SUBMITTED BY M/S MAT TECHNOLOGIES AGAINST TECHNICAL BID EVALUATION REPORT OF TENDER FOR SUPPLY AND INSTALLATION OF SIGN BOARDS IN PRIMARY & SECONDARY HEALTHCARE DEPARTMENT ESTABLISHMENTS OF PUNJAB

TIME: 03:00 PM

VENUE: Office of the Project Director, Project Management Unit Primary and Secondary Healthcare Department, Government of the

Punjab, 31-E/1 Shahrah-e-Imam Hussain Gulberg-III, Lahore

PROCEEDINGS:

The meeting of Grievance Redressal Committee was held on 26th March, 2019 under the chairmanship of Project Director, PMU

P&SHD in the Office of Project Director, Project Management Unit Primary and Secondary Healthcare Department, Government of the Punjab, 31-E/1

Shahrah-e-Imam Hussain Gulberg-III, Lahore. The following members of the Grievance Redressal Committee were present: -

1. Project Director, PMU P&SHD
2. Director Finance, PMU P&SHD
3. Director Infrastructure, PMU P&SHD

CONTENTS OF MIS MAT TECHNOLOGIES

Sr No.	Criteria in Evaluation	Reasons of Rejection	Grievance of Firm	Decision of Grievance Committee
1	<p>Relevant Experience:</p> <p>1)-Number of Successfully completed assignments (10 Marks)</p> <p>2)-Average Cost of Successful completed assignments (10 Marks)</p> <p>In order to assess the relative experience, "Clients satisfaction documents were essentially required" as per the bidding documents</p>	<p>The firm has not provided the details of work order/contract or any evidence showing the amount and duration related to sign boards work. In addition to that, the client's satisfaction documents were also not provided.</p>	<p>The firm has attached the list of relevant experience and requested for full marks in this category.</p>	<p>The offer of the firm was handed over to the representative of the firm. Representative of the firm could no produce the relevant documents in his claim. Further, Despite of producing any evidence representative of the firm insisted that his firm has done a lot of work related to roads and buildings.</p>
2	<p>Human Resources:</p> <p>1)- Number of Operational Managers (04 Marks)</p> <p>2)- Number of Skilled Labor of Sign board installation (03 Marks)</p> <p>3)- Number of Laborers (03 Marks)</p>	<p>The firm has given full marks in Sr # 1 Category and no marks in Sr # 2 and 3 categories are given because CNIC copies are not provided by the firm</p>	<p>The firm is of the point that "It is very strange that PEC registered C1 category company has not given any marks in skilled and Ordinary labor"</p>	<p>As per the advertised criteria CNIC copies were required to substantiate the claim. The offer of the firm was reviewed in this regard. Neither the CNIC copies were attached with the offer nor the firm presented along with the grievance. Hence, the grievance over this point is hereby dismissed</p>


<p>In order to assess the human resource, evidence of employment along with CNIC copies are required for Sr # 1 and only CNIC copies are required for Sr # 2 and 3.</p>			
<p>Sign Board Manufacturing Machinery 1)- Number of Digital Printing machines (UV Printer, Vinyl Printing etc.) (3.5 Marks) 2)- Number of Cutting Machines (CNC, Water Jet, Laser Machines etc.) (3.5 Marks) 3)- Number of Welding Plants (03 Marks)</p>	<p>The firm has given no marks in Sr # 1 and 2 category and full marks in Sr # 3 category The firm has not provided any details of machinery at Sr # 1 and Sr # 2. Moreover, the evaluation committee representatives visited the work shop of firm where no machinery relevant to Sr # 1 and 2 were found. However, the firm insisted to visit machinery present in the premises of some other company. For this purpose, no letter of Joint Venture is attached despite only a letter of converter ship is attached. Moreover, the same company (having printing machinery) has issued converter ship letter to other bidder(s) as well. Hence, based on one single</p>	<p>The firm has attached the list of sign board related machinery and alleged that despite of several requests, evaluation team representative never visited the Lahore or Karachi Office.</p>	<p>As per the advertised criteria, these marks pertain to the bidder. Inspection committee visited the site as per advice of the bidder and did not find the required equipment. As far as the visit of Johar Town and Karachi Office is concerned, the firm itself stated during the grievance proceedings that concerned offices are not owned by the firm rather it was owned some third party vendor.</p>

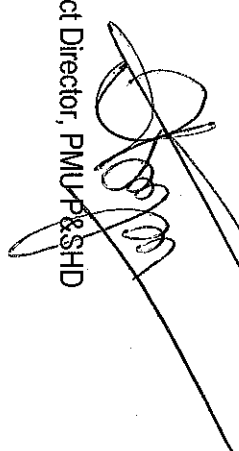
[Handwritten signatures and initials]

4.	Working Methodology (20 Marks)	machine, marks cannot be given to different bidder(s).	The firm has given total 8 marks in this category and firm has not provided the time schedule of completion of activities and human resource allocation of each activity.	The firm is of the view that marks are not justified and needs immediate review with justification.	The working methodology was reviewed the grievance redressal committee and found that firm did not described the concept in appropriate manner. The firm did not provide the timelines and human resource allocation plan. The allocated marks are in accordance in comparison with competitive bidder. Hence, the grievance over this point was also not well advocated by the CEO.
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Foregoing in view, the grievance of the firm is hereby rejected, and decision of procurement committee is upheld.


Director Infrastructure, PMU P&SHD


Director Finance, PMU P&SHD


Project Director, PMU P&SHD